

# **Education**

CSU: Los Angeles

(9/2015 - 12/2018) BA - Graphic Design/Visual Communication

#### **East Los Angeles College**

(2/2012 - 12/2014) AA - General Studies: Natural Sciences AA - Social and Behavioral Sciences

# Skills

Indesign Illustrator Photoshop Lightroom Dreamweaver

# Languages

English Spanish

# Contact

Phone (323) 365 3264

Email

alanjigsaw@yahoo.com

# Alan Mondragon Graphic Designer

I am a Graphic Designer, with experience in sales, marketing and design.

# **Work Experience**

#### Every Meal - Marketing Coordinator (10/2020 - present)

- Plan, execute, and track marketing programs such as email, event, social media, and content marketing.
- · Coordinate product, event, content email marketing campaigns & designing content print and digital.
- Developing & managing blogs, website and public relations efforts ensuring a consistent voice.

# KConfs - Marketing Designer (8/2019 - 10/2020)

- Content Design, Spreadsheet Maintenance, Media & Video Production, Customer Service.
- Wordpress site Design, Graphic Design, Social Media Maintenance via HootSuite.
- Follow-Up Calls/Emails, Website Updates and Written Content.

# Pacas Y Paletas USA - Sales and Marketing Associate (4/2019 - 6/2019)

- · Social Media Ad Creation Photo/Video, Follow Up messages/phone calls, cold calls.
- Website Updates, Mass Emailing Mailchimp/SendinBlue, Data Capture on Google Sheets.
- Sales, PR Event Plannings/Promotions, Blog Posts/Wordpress.

#### Inventery - Social Media Content Production Intern (8/2018 - 9/2018)

- · Help execute social media strategy and campaigns for new initiatives and products.
- Manage studio product photography, photography content, product video content creation.
- Contribute to brand development, visual marketing collateral including print and digital.

# Little Caesars - Crew Member (2/2015 - 5/2018) (10/2018 - 6/2019)

- · Provide exceptional customer service as a cashier, greeting visitors, up-selling products.
- · Informing customers of goods and services by telephone and in person.
- Counting currency, resolving complaints, issuing refunds, and depositing money.

# Kmart - Sales Floor Associate (9/2016 - 4/2017)

- · Selling products and services, recording sales, assisting with merchandise, pricing, stocking.
- · Store maintenance keeping the store neat, clean and organized.
- · Working in different departments providing prompt and courteous customer service.

# JCPenney - Seasonal Support Specialist (10/2014 - 12/2014)

- Operating POS system, ringing up purchases, and handling returns and other discrepancies.
- Assisting guests with merchandise, stocking and organizing product on the sales floor.
- Promoting sales and meeting company quota by signing up customers for credit.

LinkedIn linkedin.com/in/alan-mondragon-5bb43357/ Website alanjigsaw.com Facebook facebook.com/alan.m.dragon